Adobe® Illustrator® 10 Software Read Me

This Read Me document contains updates to the Adobe Illustrator 10 documentation and last-minute product information.

Serial Number

Illustrator 10 uses new serial nunmbers, and numbers from previous versions will not work with Illustrator 10. You can find your serial number on the Adobe Illustrator registration card. Use this number to initialize the program. If your serial number does not work, please contact Adobe Customer Support.

Registration

Please complete your registration card and mail it today or use the online registration software provided with Adobe Illustrator to register your copy. You must register to receive technical support and important product update information.

Troubleshooting Issues

PHOTOSHOP: Illustrator 10 is not compatible with plugins designed to work with Photoshop 6. Photoshop 5.5 (and previous) plug-ins only are supported at this time. When exporting to Photoshop (PSD), the "Write Compound Shapes" option may be greyed out if your artwork has stroke applied to it. Illustrator's default stroke join setting is Miter, which Photoshop does not understand. Either change the stroke join to Round, or remove the stroke from the artwork. Also, when copying and pasting compound shapes between Illustrator and Photoshop, you need to have the AICB option checked in your preferences dialog box, or the compound shape will paste as rasterized data in Photoshop. Files saved from PS6 as PDF with "Output as Vector" selected may lose text objects in Illustrator.

CUSTOM INSTALLATION: If Photoshop Filters and Effects are not installed during custom installation, errors will appear when you create new documents that use the default startup files. If you don't wish these effects and filters to be present, you'll need to create startup files that use no Photoshop filters or effects (including Feather, Inner Glow, Outer Glow, and Drop Shadow).

TRANSPARENCY PRINTING ISSUES: For best results when printing files with transparency, read the Illustrator 10 Flattening Guide which is in the Illustrator 10 box and on the application CD.

SVG FONT EMBEDDING: Before generating a SVG file and embedding fonts the SVG exporter checks if the fonts have the proper embedding permissions. Restricted fonts or protected fonts (as in the case of certain CCJK fonts) cannot be embedded. Please verify with your font manufacturer regarding font embedding permissions of their fonts. Bitmap and OCF fonts cannot be embedded in SVG files. Certain non-protected CCJK PostScript fonts may not embed in this version of the SVG Exporter.

FONTS ONLY SHOWING UP IN ADOBE APPLICATIONS: Certain fonts have been installed in the Adobe folder, which all Adobe applications have access to, but non-Adobe applications do not have access to. Install these fonts in your system folder in order for other applications to access them.

SEPARATION CONSOLE PREVIEW: On some RIP preview consoles that support "pagedevice attribute – Negative", output plates will show positive even if job was sent as negative from Illustrator 10. However, the job images correctly as negative films. Illustrator checks if the pagedevice attribute "Negative" is supported. If it is, Illustrator sets it to the correct value. This will produce the desired results on imagesetters regardless of whether they are preconfigured for negative or positive. You may see different results on preview consoles of some imagesetters such as the Taipan. Some don't reflect pagedevice settings such as negative in the console display.

Mac OS X version 10.1

OS VERSION: When using Mac OS X, Adobe Illustrator 10 will only run on Mac OS X version 10.1 and later.

INSTALLING: If you use both Mac OS X and Mac OS 9.1 or 9.2, you can install Illustrator once and then launch the same application from either operating system. However, when you first install the application, you should install it while running under Mac OS X as this will ensure that all the proper preferences and support files are installed in the correct locations. Do not run the installer in the Classic Environment of Mac OS X. If you installed Illustrator 10 on Mac OS9 and want to run the application in Mac OS X, you can run the installer while running Mac OS X and do a custom install for Mac OS X components.

If you are logged on to Mac OS X as an administrator, you must have a password assigned to your Admin account before you can successfully install Illustrator 10 (accounts and passwords are located in the Users panel in System Preferences).

KEYBOARD SHORTCUTS: There are certain keyboard shortcuts which Mac OS X uses that are also Illustrator 10 keyboard shortcuts. For example, Command-H will activate the Hide Edges command in Illustrator, but it is also assigned to Hide the application in the Mac OS. By default, Illustrator will use its commands for these keyboard shortcuts, but a user may remove such shortcuts from Illustrator via the Keyboard Shortcuts settings in the Edit menu. Once the setting (Command-H) is removed from Illustrator, it will function correctly as the Mac OS setting.

ANTIALIASING: Text in Illustrator's splash screen and palettes may appear chunky. To correct this problem, open the "General" settings control panel in System Preferences and set the Anti-Alias text setting to 8 instead of 9. This will fix the problem and you'll get smooth text in the splash screen and in palettes.

MULTIPLE MASTER FONTS: In order to use Multiple Master fonts with Illustrator 10 in Mac OS X, you must place the font and its outline files in Illustrator's Fonts folder. You can find this folder by Control-clicking on the Adobe Illustrator 10 application icon and choosing "Show Package Contents". Then open the Required>Fonts folder and drag and drop Multiple Master fonts into that folder.

SAVE FOR WEB: To specify a particular browser to preview with using Save for Web, you can place an alias in Illustrator's Helper folder. You can find this folder by Control-clicking on the Adobe Illustrator 10 application icon and choosing "Show Package Contents". Then open the Helper folder and drag and drop an alias to your browser of choice into it.

PRINTING AND POSTSCRIPT: When Illustrator may show PostScript printing options in the Print dialog box of certain networked printers which may not be PostScript-capable. This is because the Mac OS may think the printer is PostScript and printing will fail. Either connect the printer directly to your computer (you can use the Mac OS X Print Center feature check the printer), or contact the printer's manufacturer to find out if updated Mac OS X drivers are available.

Japan

ATCx UTILITY: The ATCx Utility does not work with Illustrator 10.

NETHAWK DRIVER: When using the NetHawk Network Driver v4.6.6, the Print dialog does not represent the settings (Page Size or Font Substitution) the user made in Page Setup. You can choose "Memorize to Driver" to solve this issue, and those settings will apply to each job you print until you change the settings and select "Memorize to Driver" again.

SVG JAPANESE FONT EMBEDDING: When exporting SVG files that contain Japanese text only non-protected fonts containing either no embedding bit or a non-Restricted fsType can be embedded. Please verify with your font manufacturer regarding any restrictions you may encounter. Also, unprotected CID and OTF fonts cannot be embedded in SVG in this version of the product.

OPENTYPE JAPANESE FONTS: When using a single weight of an OpenType font and showing the font menu in Japanese, the name of the weight installed will not be shown. Choosing "Show Font Names in English" from Edit->Preferences->Type and Auto Tracing will display the name of the weight installed.

ADOBE GAMMA: The name of the Adobe Gamma application will not be shown in Japanese in this version of Illustrator. If you have a version of Adobe Gamma in Japanese, it is probably an older version. Please verify which version is the latest version and throw out any previous versions on your system.

FONT NAMES CONTAINING HIGH ASCII CHARACTERS: Illustrator does not support fonts whose PostScript names contain high ASCII characters and won't display them in its Font menu. Known fonts affected by this issue include Ryobi's RF-ChirashiN-13 font, all ChoRong fonts, and some Taesystem fonts. Fonts created by Fontographer should be resaved without high ASCII characters. If you have fonts whose PostScript names contain high ASCII characters, contact your font manufacturer for font updates.

JAPANESE ALTERNATE GLYPHS SHOULD BE EMBEDDED: When saving Japanese alternate glyphs in a PDF file you will need to embed your fonts for the Expert and JIS78 alternative glyphs to print.

ICM COLOR PROFILES MUST HAVE ENGLISH NAMES: ICM color profiles on Windows 98 and Windows 2000 must be named in English. Names in 2-byte text are not viable. If you have a profile that includes 2-byte characters, you need to rename the profile in order for it to work in Illustrator.

Chinese Korean

PUNCTUATION: When you type a punctuation mark at the end of Korean word using "Korean Power Input" on Korean Mac OS 9, the punctuation appears in the middle of characters. This problem only happens with the default, licenced IME that ships with Mac OS 9 Korean. Select the Apple IME and punctuation will work correctly.

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